

# PrimaryCare:24<sup>⌚</sup>

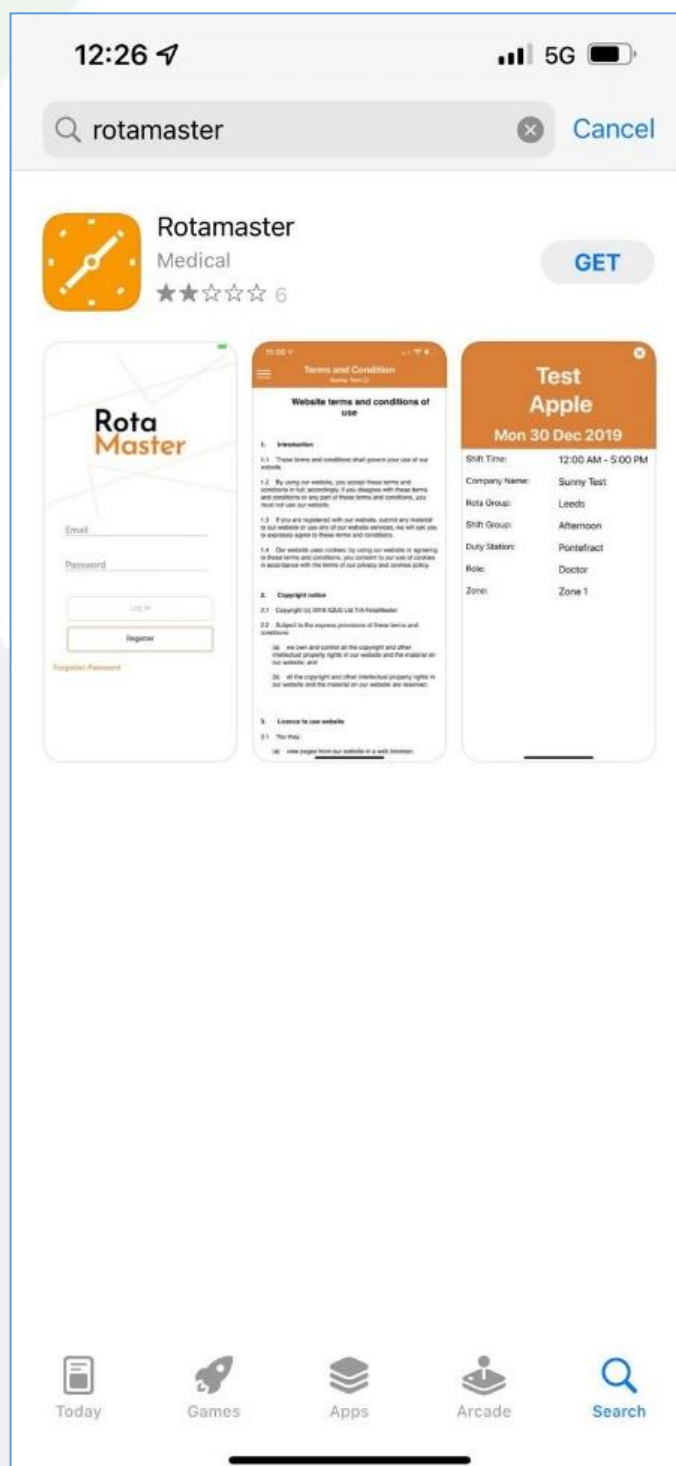
**Rotamaster Application User Guide.**

**01.12.2021**

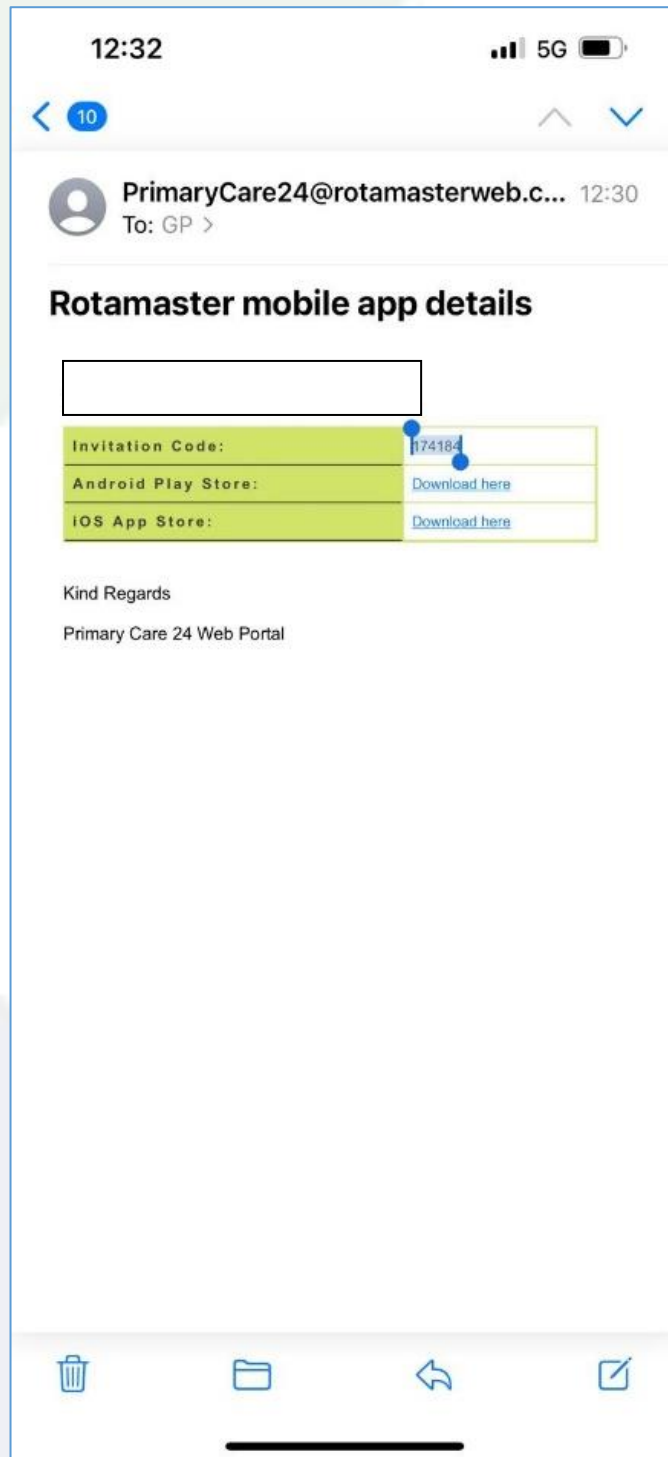
# PrimaryCare:24

## Rotamaster Application User Guide

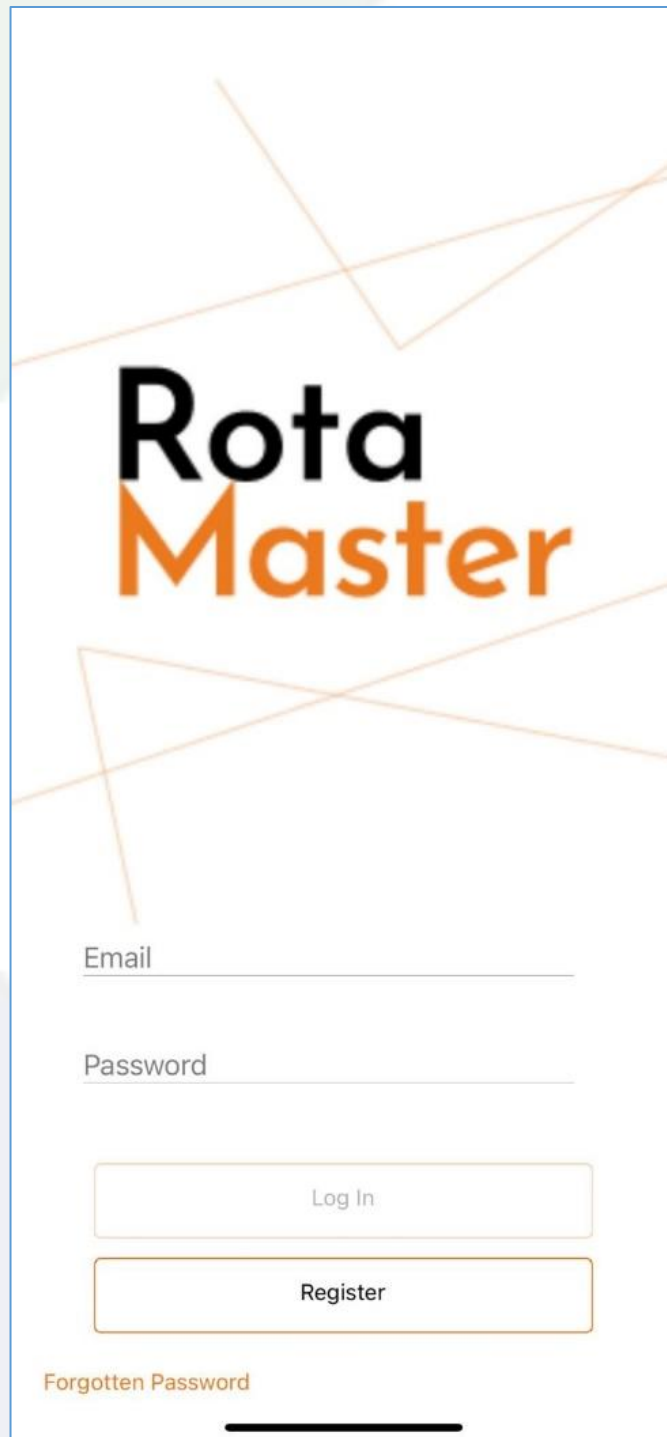
Primary Care 24 has recently received the Rotamaster App for Smartphones which is available from the App Store (Apple iPhone) or Google Play Store (Android) where you can search Rotamaster and download the app:



Or you can access this via the invitation e-mail which includes your Invitation code. Please click on the relevant link:



Once you have downloaded the app you will be greeted with the following screen:



The image shows a mobile app login screen for 'Rota Master'. The title 'Rota Master' is displayed in a large, bold font, with 'Rota' in black and 'Master' in orange. Below the title are two input fields: 'Email' and 'Password'. There are two buttons: 'Log In' and 'Register'. At the bottom, there is a link for 'Forgotten Password'. The background features abstract geometric shapes in shades of blue, green, and grey.

**Rota  
Master**

Email

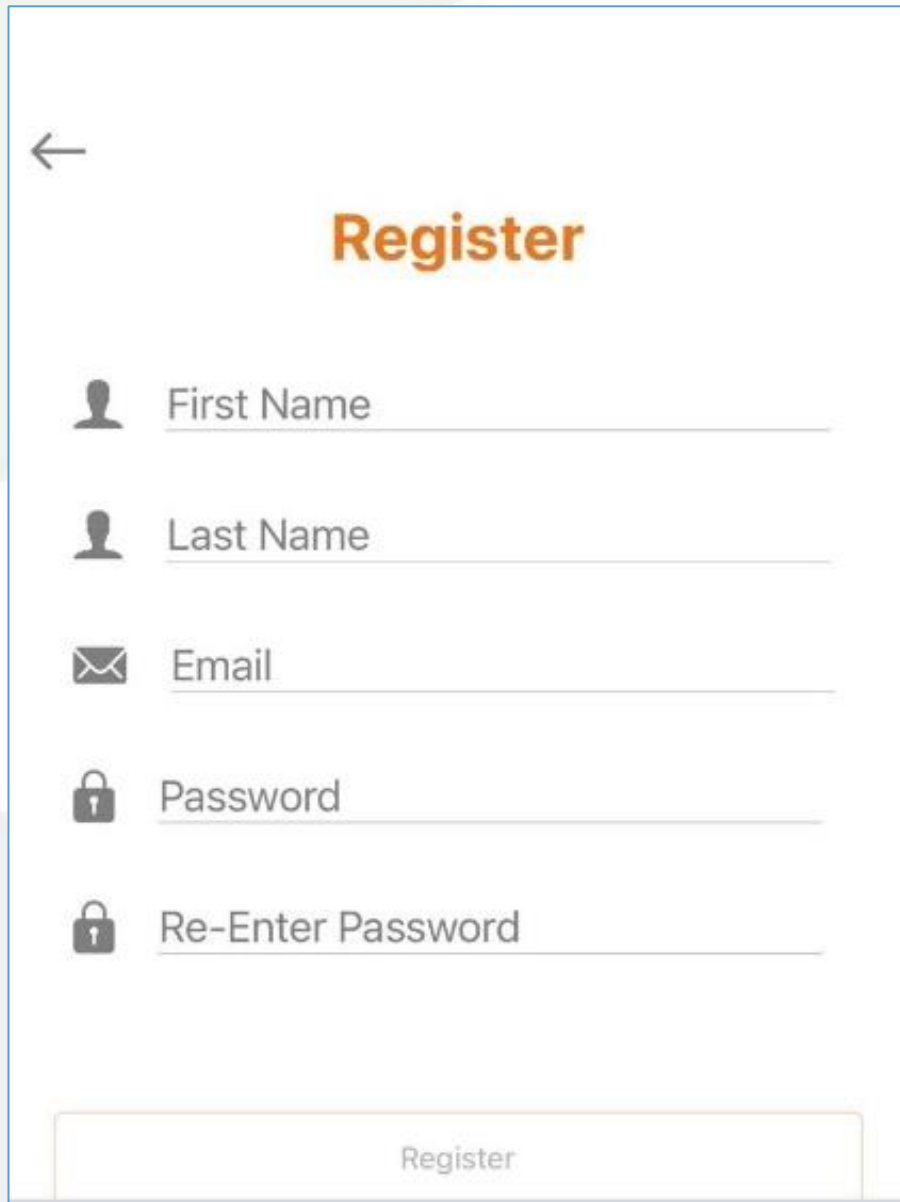
Password

Log In

Register


[Forgotten Password](#)


You will then need to click on Register and fill in the details, it will ask for an e-mail and password, please use your personal e-mail and a password memorable to you:


A screenshot of a registration form titled "Register" in orange text. The form is enclosed in a blue border and features a back arrow in the top left corner. It contains five input fields, each with an icon to its left: a person icon for "First Name", a person icon for "Last Name", an envelope icon for "Email", a padlock icon for "Password", and a padlock icon for "Re-Enter Password". At the bottom of the form is a "Register" button.


←


## Register

 First Name

 Last Name

 Email

 Password

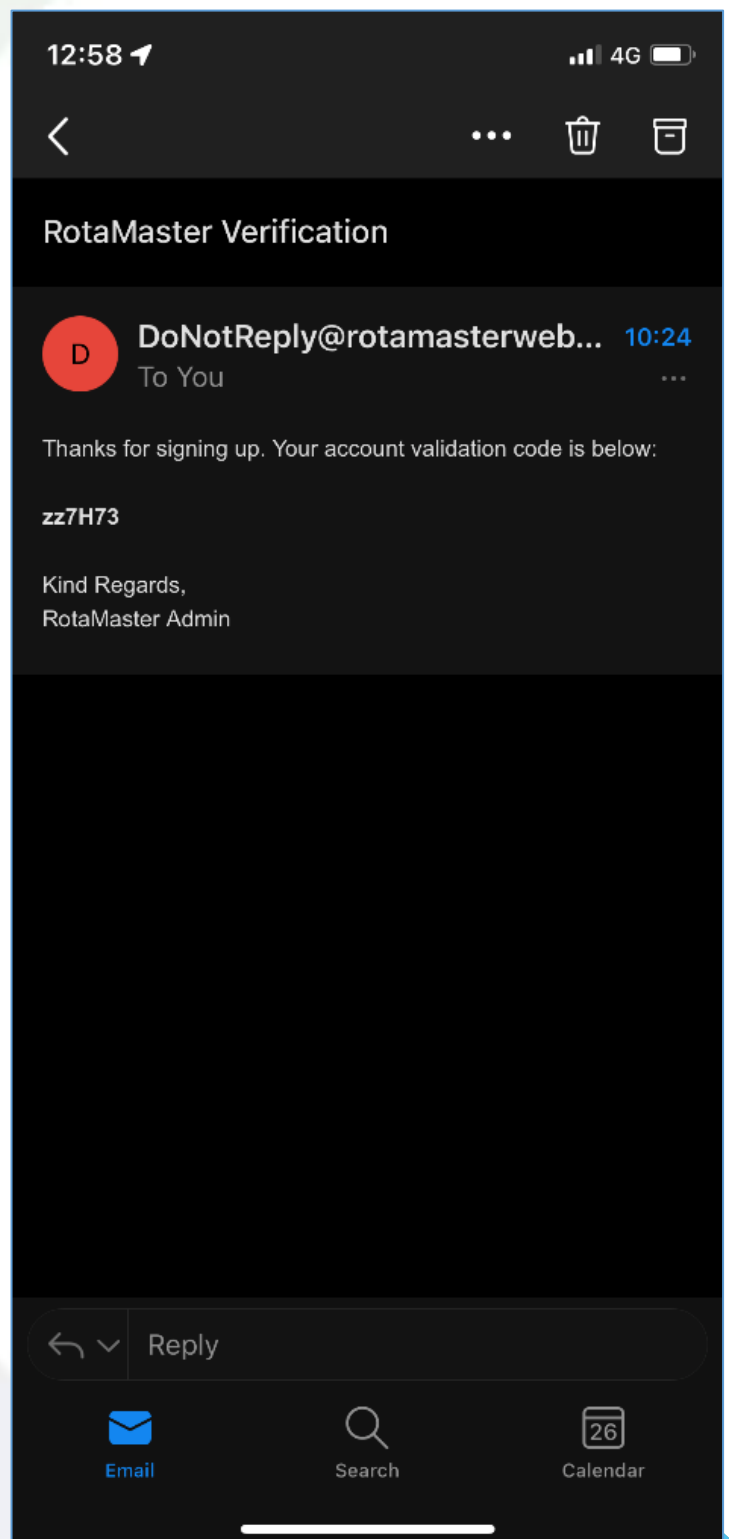
 Re-Enter Password

Once you have Registered an e-mail will be sent to the e-mail address you entered as a Validation code and you will place the code in the following screen:

## Confirm

↔ Verification Code

You should have received your code via email.  
If you have not received it then choose to Resend Code.



You will then be brought back to the Log in Screen pictured below, which you will then use your log on details you have just created to register and be asked to accept the Terms and Conditions:

The image shows two side-by-side screenshots from a mobile application. The left screenshot is the login screen, featuring the 'Rota Master' logo in black and orange, input fields for 'Email' and 'Password', and buttons for 'Log In' and 'Register'. A 'Forgotten Password' link is at the bottom. The right screenshot is the 'Terms & Conditions' screen, displaying various legal clauses (13.3, 14, 15, 16, 17, 18, 19) and two large buttons at the bottom: a green 'Accept' button and a red 'Reject' button. The top of the right screen shows the time '12:31', signal strength, '5G', and battery level.

**12:31** Terms & Conditions

13.3 If you have given your express agreement to these terms and conditions, we will ask for your express agreement to any revision of these terms and conditions; and if you do not give your express agreement to the revised terms and conditions within such period as we may specify, we will disable or delete your account on the website, and you must stop using the website.

**14. Assignment**

14.1 You hereby agree that we may assign, transfer, sub-contract or otherwise deal with our rights and/or obligations under these terms and conditions.

14.2 You may not without our prior written consent assign, transfer, sub-contract or otherwise deal with any of your rights and/or obligations under these terms and conditions.

**15. Severability**

15.1 If a provision of these terms and conditions is determined by any court or other competent authority to be unlawful and/or unenforceable, the other provisions will continue in effect.

15.2 If any unlawful and/or unenforceable provision of these terms and conditions would be lawful or enforceable if part of it were deleted, that part will be deemed to be deleted, and the rest of the provision will continue in effect.

**16. Third party rights**

16.1 A contract under these terms and conditions is for our benefit and your benefit, and is not intended to benefit or be enforceable by any third party.

16.2 The exercise of the parties' rights under a contract under these terms and conditions is not subject to the consent of any third party.

**17. Entire agreement**

17.1 Subject to Section 11.1, these terms and conditions, together with our privacy and cookies policy, shall constitute the entire agreement between you and us in relation to your use of our website and shall supersede all previous agreements between you and us in relation to your use of our website.

**18. Law and jurisdiction**

18.1 These terms and conditions shall be governed by and construed in accordance with English law.

18.2 Any disputes relating to these terms and conditions shall be subject to the non-exclusive jurisdiction of the courts of England.

**19. Our details**

19.1 This website is owned and operated by IQUS Limited T/A RotaMaster.

19.2 We are registered in England and Wales under registration number 04070870 and our registered office is at 20a Appleton Court, Calder Business Park, Wakefield, West Yorkshire, WF2 7AR.

19.3 Our principal place of business is at 20a Appleton Court, Calder Business Park, Wakefield, West Yorkshire, WF2 7AR.

19.4 You can contact us:

- (a) by post, using the postal address given above;
- (b) using our website contact form [www.rotamaster.co.uk/contact](http://www.rotamaster.co.uk/contact);
- (c) by telephone, on the contact number published on our website from time to time [www.rotamaster.co.uk](http://www.rotamaster.co.uk); or
- (d) by email, using the email address published on our website from time to time [www.rotamaster.co.uk](http://www.rotamaster.co.uk).

Accept

Reject

Once you have logged on you will then be presented with the following screen, you will need to put in your Netmaster Username and Password, and the invitation code which you will receive:

12:31 5G

### Add a Company

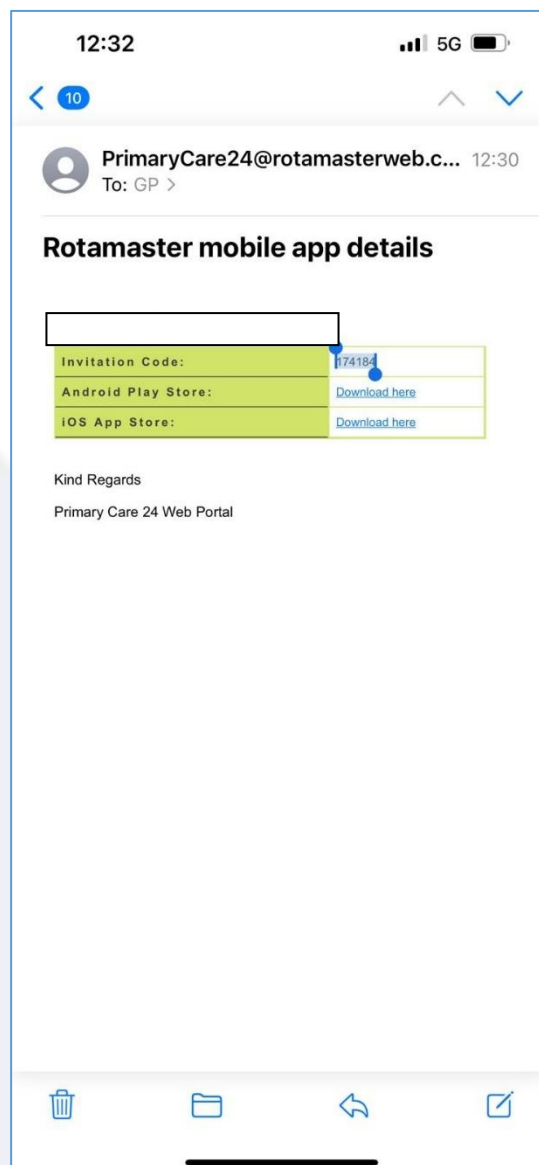
You will need to enter your existing NetMaster username and password below. You should also have been sent a code by the company that you are trying to register with. If you do not have a code, please contact your rota administrator

NetMaster Username

NetMaster Password

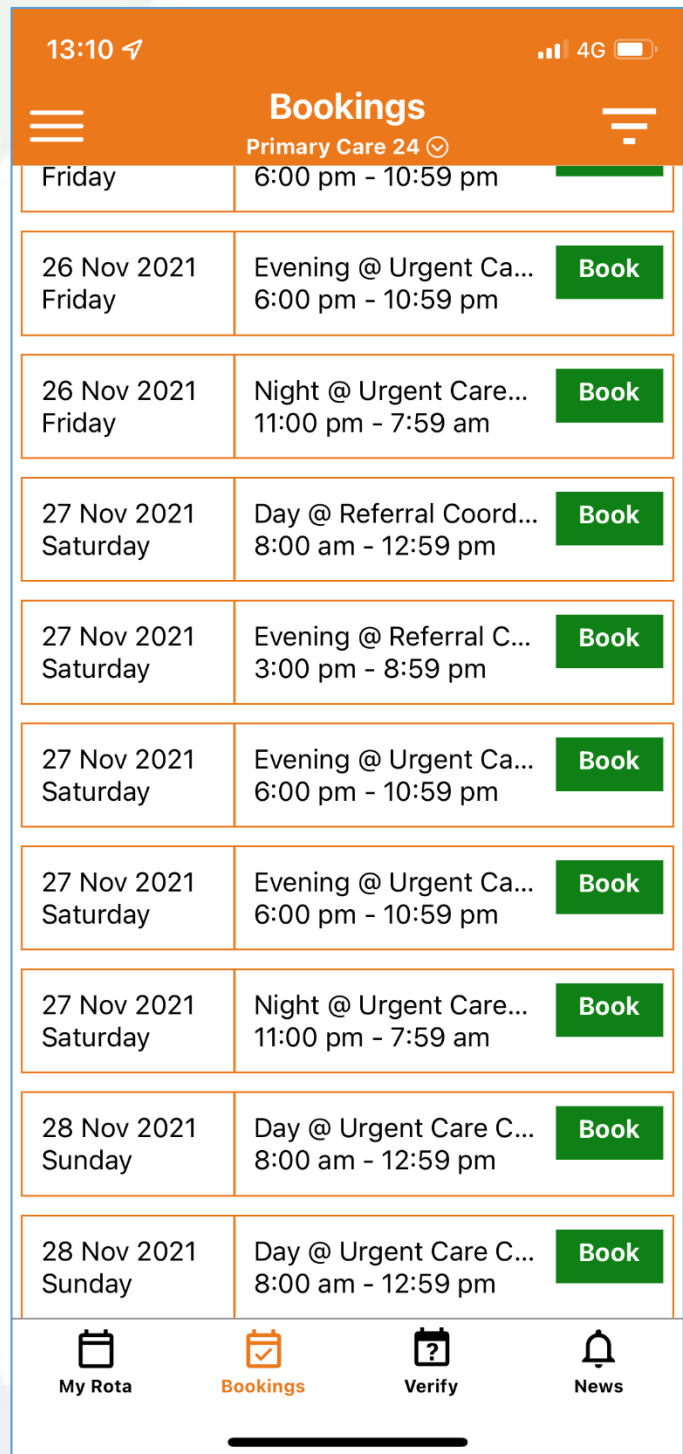
Invitation Code

Add Company





Once you have completed this stage you will be able to view your Rota on the App, you will also be able to complete Web Bookings as shown in the following pictures:





13:10 4G


## Bookings


Primary Care 24

Friday	6:00 pm - 10:59 pm	
26 Nov 2021 Friday	Evening @ Urgent Ca... 6:00 pm - 10:59 pm	<b>Book</b>
26 Nov 2021 Friday	Night @ Urgent Care... 6:00 pm - 10:59 pm	<b>Book</b>
<p>Web booking successfully submitted. It will be processed and you will receive an email confirming or declining your booking.</p>		
27 Nov 2021 Saturday	Evening @ Referral C... 3:00 pm - 8:59 pm	<b>Book</b>
27 Nov 2021 Saturday	Evening @ Urgent Ca... 6:00 pm - 10:59 pm	<b>Book</b>
27 Nov 2021 Saturday	Night @ Urgent Care... 11:00 pm - 7:59 am	<b>Book</b>
28 Nov 2021 Sunday	Day @ Urgent Care C... 8:00 am - 12:59 pm	<b>Book</b>
28 Nov 2021 Sunday	Day @ Urgent Care C... 8:00 am - 12:59 pm	<b>Book</b>
28 Nov 2021 Sunday	Evening @ Urgent Ca... 6:00 pm - 11:59 pm	<b>Book</b>

  
 My Rota

  
**Bookings**

  
 Verify

  
 News

If you have any queries, please contact [service.managers@pc24.nhs.uk](mailto:service.managers@pc24.nhs.uk). Thank you.