

STANDARD OPERATING PROCEDURE DOCUMENT

Title		Allocation of Medic Car Laptops			Doc. No.	OP256		
Scope		Operational Directorate						
Purpose		To ensure the safe and secure allocation of laptops						
Guidelines		 It is imperative that all laptop allocation follows this process for the issuing and returning of the devices. All associated documentation should be completed on each and every occasion a device is issued and returned. 						
PROCEDURE						RESPONSIBILITY		
1	At the start of a driver's shift they should be allocated a laptop by the Shift Manager.				Shift Manager			
2	All laptops are to be stored in the secure blue cabinet in the call centre. The key for this cupboard is stored with the Shift Manager					ager		
3	The Shift Manager and Driver should complete the Laptop Allocation sheet comprehensively, ensuring all fields are completed legibly.				Shift Manager and Driver			
4	The Shift Manger and Driver should inspect the unit for any damage If there is damage identified, the unit should not be used and it should be reported to IT via the IT service desk by the Shift Manager as soon as possible. Shift Manager as Driver					ager and		
5	The Shift Manger and Driver should inspect the unit for any damage, including signs of damage to any of attached tamper labels.				Shift Manager and Driver			
6	If there is damage identified, the unit should not be used and it should be reported to IT via the IT service desk by the Shift Manager as soon					Shift Manager and Driver		
7		Shift Manager and Driver should complete the Laptop Allocation Shift Manager an et comprehensively, ensuring all fields are completed legibly.				ager and		



	The laptop should be returned to the secure blue cabinet immediately,	Shift Manager and	
	and the key returned to its safe location.	Driver	

PrimaryCare:24^b

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Title	Alloc	ation of Medic	Car Laptops	Doc. No.	OP256	
Version			V1.0			
Supersed	es		New			
Approving	Managers/0	Committee	Head of Service			
Date Ratif	ied		July 2019			
Departme	nt of Origina	tor	Integrated Urgent Care Service Delivery Unit			
Responsil	ole Executive	Director	Director of Service Delivery			
Responsil	ole Manager	/Support	Service Managers			
Date Issue	ed		July 2019			
Review D	ate		July 2020			
Target Au	dience		Operational Staff			
Version	Date	Control Rea	Accountable Person for this Version			
V1.0	July 2019	Composed		Head of S	ervice	