

# Urgent Care 24

## Patient Advice Sheet

### About Urgent Care 24

- We provide GP Services in the evenings after 6.30 p.m., at weekends and on bank holidays when your surgery is closed.
- Our service is regularly audited. You may receive a questionnaire. If you do so, please take the time to return it to help us to improve patient care in the future.
- Details of your consultation will be sent to your GP surgery by 08:00 the next working day.
- You may receive an invoice in the mail for any medication given out by the Doctor, unless you are exempt from paying prescription charges.

**Your Doctor today:** Dr .....

The Doctor you saw today has given you the following advice:

### What to do next:

- If you need help in normal hours (08:00-18.30 Mon-Fri), ring your own GP surgery.
- If you need further advice from our service ring **0151-220 3685**

(If you want general health advice but do not need to speak to a doctor, ring NHS111 on **111** or use online services at [www.patient.co.uk](http://www.patient.co.uk) or NHS Choices at [WWW.nhs.uk](http://WWW.nhs.uk) )